

# Competitive Season 10 Handbook

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# Hey!

Welcome to Dancers Edge. I am so excited that you are here with us, preparing for our 10th year in business. We have spent the last year adapting and changing to the current world around us. All in the best effort to continue to provide a top notch dance experience- for you and your dancer. We have learnt a lot and can't wait to show you what we have been prepping for our decade anniversary.

We want to thank our families who have been hanging out with us since the beginning. You guys are the core of DE. The O-G. Thanks for sticking it out with us and continuing to grow with Dancers Edge. To all of our newer families- the ones we have acquired along the way- thanks for joining us and allowing us to be a part of your dancers' life. What a journey you have witnessed!

We took all of your emails, facebook messages, quick chats in the studio and put them all into the planning stages for this year. Season 10 is a celebratory season. We hope that while reading this package, you feel heard and your dancer feels empowered. Big changes= big possibilities and let me tell you- the sky's the limit here my friend.

As always, you are among family here. Dancers Edge is more than just a dance studio, it is a family. A family that not only your child is welcomed into, but also you as a dance parent are adopted into. We support, encourage, empower and love each and every one of our families and I sincerely hope you feel that. Season 10 is about opening new doors, facing new opportunities and CRUSHING goals. We are about to blow your socks off.

Are you ready? I hope so, because here we go! Season 10!

Love your biggest fan,

Amy Bertram

Dancers Edge Studio Owner

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### STUDIO VISION & OBJECTIVES

Dancers Edge is a place where kids of all walks of life are able to learn to dance and perform. This is a studio where creativity, individuality and self-expression is encouraged. Where a community of teachers, students and families are passionate about performing arts. Our goal is to create a positive and happy experience for all of our students and dance families. We strive to nurture and develop talent, celebrate the achievements of all students and inspire a love and appreciation of all styles of dance and the arts. We are committed to providing a safe and positive environment in which all students can feel empowered, comfortable and free to express themselves.

- We are committed to the safety and success of every dancer at Dancers Edge.
- We are passionate about assisting each of our dancers in reaching their fullest potential on, and off of the stage.
- We love the welcoming atmosphere that you can sense from our dance family.
- We embrace new dance families who choose to call Dancers Edge home.
- We believe a dance studio should be a place where dancers want to spend their time, where they make lasting relationships and develop self-confidence.
- We listen to our dance families and work to create a studio where everyone
  has a voice that is heard.
- We promise to communicate effectively and regularly with our dance families to ensure everyone is always fully informed.

## **COMPETITION HANDBOOK**

Season 10 will be our second year that competitive dancers will be in their own classes. This information package lays out the information for our **competitive dancers**. If competitions are something you would like to avoid for this season, please check out the <u>Developmental (recreational)</u> Dancer Handbook instead.

#### What has changed due to the Pandemic?

As EVERYONE knows, Covid-19 caused a lot of issues within our economy, our families and our health. Dancers Edge has worked incredibly hard to try and adapt our season to try and better serve you while working within everyone's budget. Our goal is to allow everyone the chance to dance, even when a worldwide pandemic says otherwise. We have worked hard to make little changes to hopefully save you a few precious dollars.

#### Why Competitions?

If I have you sitting on the fence right now about competitions- let me try my best to convince you why competitions are the way to go. DE has been a competitive studio since 2012. Competing in multiple towns and cities across Saskatchewan and beyond. Along with winning multiple choreography, dancer and performance awards, dancers have also been awarded thousands of dollars in scholarships and award earnings.

Competitions means your dancer has the opportunity to show off their performances multiple times throughout the season. Competitions also bring along fantastic feedback and constructive criticism which helps our dancers grow as dancers but also as people. It goes without mention that competing tightens the bond between groups of dancers. This is where our family stature is witnessed first and foremost.

# **SEASON 10 SCHEDULE**

	Mon	day	Tues	day	Wedne	esday	Thur	sday	Fric	day
	Α	В	Α	В	Α	В	Α	В	Α	В
	Miss Drew	Miss Carolyn	Miss Bree	Miss Drew	Miss Dayle	Miss Alison	Miss Alexis	Miss Bree	Miss Rhiannon	Miss Jessica
4:30 PM		Hip-hop 1			Tap 1			Primary CDTA		
4:45 PM		4:30PM-5	Ballet 1A	Ballet 2A	4:30PM-5PM	Acro Kinder	Teeny Feet B	Exam		Acro 2/3B
5:00 PM	Inter Crew		4:45PM-5:15PM	4:30PM-5:15PM		4:45PM-5:15PM	4:45PM-5:15PM	4:30PM-5:15PM	Jr Ballet	4:30PM-5:15PM
5:15 PM	4:45PM-5:45PM		Jazz 1A	Teeny Feet A	Jr Jazz				4:45PM-5:30PM	
5:30 PM	РМ	5PM-5:45PM	5:15PM-5:45PM	5:15PM-5:45PM	5PM-5:45PM	Aco Prim/1	Jazz 3A	Jazz 2B	Jazz 1B	1/2 CDTA Exam
5:45 PM						5:15PM-6PM	5:15PM-6PM	5:15PM-6PM	5:30PM-6PM	5:15PM-6:00PM
6:00 PM 6:15 PM	Modern 1 5:45PM-6:30PM	Modern 3 5:45PM-6:30PM	Ballet 5	Jr Crew	Jazz 2A 5:45PM-6:30PM	Acro 2/3A	Hip-hop 2	Тар 3	Ballet 1B 6PM-6:30PM	
6:30 PM			5:45PM-6:45PM			6PM-6:45PM	6PM-6:45PM	6PM-6:45PM		Sr Crew
6:45 PM		Jr Muscial Theater			Тар 2				Jazz 3B	6PM-7PM
7:00 PM	Jazz 6	COODM ZASDM	Ballet 4	Lvrical	6:30PM-7:15PM		Modern 2	Ballet 3	6:30PM-7:15PM	
7:15 PM	6:30PM-7:30PM		6:45PM-7:30PM	<b>2</b>		Acro 4+	6:45PM-7:30PM			
7:30 PM		Hip-hop 4				6:45PM-7:45PM			Hip-hop 3B	Jazz 7B
7:45 PM	7:30PM-8:15PM	7:15PM-8:00PM	Pointe	Pre-pointe	Tap 4		Hip-hop 3A		7:15PM-8PM	7PM-8PM
8:00 PM						Inter Jazz	7:30PM-8:15PM	Jazz 5		OUL COTA
8:15 PM		Musical Theater Rec				7:45PM-8:30PM		7-00DM 0-45DM	Pre-Inter Ballet	3/4 CDTA Exam
8:30 PM		8PM-8:45PM		Inter Ballet		Sr Musical	Inter Hip-hop		8PM-8:45PM	8PM-8:45PM
8:45 PM	Ballet 6A		Ballet 6B	8:15PM-9:00PM	Tap 5		8:15PM-9PM			Flomonto
9:00 PM	8:15PM-9:15PM	Hip-hop 5	8:15PM-9:15PM		8:15PM-9:15PM	· · · · · · · · · · · · · · · · · · ·		Jazz 7A		Elementry CDTA Exam
9:15 PM		8:45PM-9:30PM						8:30PM-9:30PM		8:45PM-9:30PM
9:30 PM										

Our competitive classes are listed in **PURPLE**. These classes follow the same leveling format we have had previous years with a number system to indicate the skill level.

IF YOU ARE NEW TO DANCERS EDGE- PLEASE EMAIL THE STUDIO TO BE CORRECTLY PLACED IN CLASSES.

A NOTE ABOUT PLACEMENTS: Dancers Edge is committed to both the safety & success of each of our dancers. We work hard to correctly place dancers into the appropriate class based on their age, skill/ability, as well as previous experience. We hope that you will trust our judgement in placing your child at the appropriate level. If an instructor feels a dancer would be more appropriately placed in a different class after the season begins, a discussion between the Instructor and Studio Owner will occur regarding the placement. The office will reach out to parents if a placement change is necessary. We ask that parents give us the first month of classes to make the best possible decisions regarding placements. Parental harassment of staff regarding placement decisions WILL NOT BE TOLERATED.

# **COMPETITIVE YEAR LONG PROGRAMS:**

CLASS	DESCRIPTION	DRESS CODE
Ballet	Ballet is the foundation of all dance forms, it provides grace, poise, and technique needed to be proficient in all other areas of dance. Ballet classes will help dancers with posture, flexibility, fitness, balance, self-discipline, and self-confidence. Our year long ballet programs are appropriate for dancers age 4+ (age as of September 1st 2021). Competitions are available for our dancers level 2+ For the 2021-2022 season Dancers Edge will offer five levels of competitive ballet (levels 2-6).	MANDATORY Leotard, tights and ballet slippers. (dance shorts, skirt or dress are optional). Pink ballet slippers are required for stage/photos. Dancers Edg recommends a split sole leather ballet slipper for ou ballet dancers under the age of 10 and a split sole canvas ballet slipper for dancers over the age of 10 Dancers Edge does not require dancers to wear a specific color of tights or leotard for class. We ask the ballet dancers come to class with a bun.
Jazz:	Jazz dance is an exploration of style and presentation. Classes emphasize musicality and body alignment, conditioning, stretch and strengthening, rhythm and stylization as well as fun and innovative choreography. Our year long jazz programs are appropriate for dancers aged 4+ (age as of September 1st 2021). Competitions are available for our dancers level 2+. For Season 10, Dance Season Dancers Edge will offer five levels of competitive Jazz (levels 2-6).	MANDATORY LEOTARD, TIGHTS AND JAZZ SHOES.  Shorts are optional. Tan slip on jazz shoes (no laces) are required for stage/photos. Hair should be pulled back in a ponytail or bun for class.
Тар:	Tap dancing is an energetic dance style where students learn rhythm, style and technique through percussive footwork. Tap develops strong coordination and a sense of	Exercise Attire: Capris, Skirt, leggings or dance short (NO BAGGY PANTS). Tan slip on shoes are required to level 1. Dancers in competitive classes should all ha

	timing and musicality. Our year long Tap programs are appropriate for dancers aged 4+ (age as of September 1st 2021). Competitions are available for our dancers level 2+. For Season 10, Dancers Edge will offer five levels of competitive Tap (levels 2-6)	tan tie up tap shoes. Hair should be pulled back in ponytail or bun for class.
Hip-Hop:	Hip Hop is an umbrella term as there are many styles and techniques of Hip Hop such as locking, funk, krump, house, and whacking. This class is filled with the latest popular dance steps and music. Students will get a taste of several styles and be able to use basic steps to create explosive Hip Hop moves and find their own unique style as a Hip Hop dancer. All these elements make the dance exciting, energetic and inspiring. Our year long Hip-Hop programs are appropriate for dancers age 4+ (age as of September 1st 2021). Competitions are available for our dancers level 2+. For Season 10, Dancers Edge has 3 levels of competitive hip-hop (level 2-4).	Exercise Attire (Sweat pants are acceptable). Indo black NON MARKING running shoes or hip-hop shoe (NO loose skater shoes). Instructors may request a specific color of shoes for performances. Hair should be pulled back for class.
Lyrical (ages 10+ and enrolled in a ballet class):	Lyrical combines the best of Ballet with the raw energy of Jazz and a dash of modern. It is one of the most expressive forms of dance. Lyrical requires excellent technique to perform, as the moves are often difficult and precise. The goal is to help dancers learn to convey the emotions of a song by making them aware of their facial expressions, and body movements. To take Lyrical, dancers must have at least one year of previous ballet experience and be currently enrolled in a Ballet program.	Exercise Attire, dresses and free flowing tops are acceptable for lyrical. Students can choose to wed Tan jazz shoes, nude toe underwear or bare feet Instructor will decide on stage footwear based on t group and the piece.
Pre-pointe & Pointe (ages	To participate in the Pointe Program at Dancers Edge you must be at least 12 years of age and must have the	Follow the same attire as ballet. If you are new to the Pointe Program Please do not purchase pointe show

12+ and enrolled in ballet class):	approval of a ballet instructor and the Studio Owner. Dancers are required to have a minimum of one year ballet at Dancers Edge and be enrolled in a ballet class for the year. Dancers who are entering this program SHOULD NOT go and purchase pointe shoes until their instructor feels they are safely ready to do so. Please contact Dancers Edge to confirm placement in either pre-pointe or pointe.	in the summer months. Your child's instructor will provide guidance when it comes time to purchase your first pointe shoes. Please have your pointe shoe properly fitted at Dance Street. Ouch pouches are allowed for pointe dancers if they choose.
Musical Theater (Ages 9+ and enrolled in a jazz class):	The musical theatre program at Dancers Edge is best described as an upbeat style of dance combining Broadway jazz, lip-synching and a whole lot of acting! Dancers Edge has two levels of Musical Theater at the competitive level. Musical Theater dancers must be enrolled in a jazz class at Dancers Edge.	Exercise attire, bare feet, nude jazz shoes or nude to underwear Instructor will decide on stage footwear based on the group and the piece.
Modern (Ages 9+):	Modern dance is a dance style that rejects many of the strict rules of classical ballet, focusing instead on the expression of inner feelings. Modern dance was created as a rebellion against classical ballet, emphasizing creativity in choreography and performance. Dancers Edge offers two levels of Modern Dance at the competitive level, please contact the studio to confirm which level of Modern is best for your child. Ballet is NOT a requirement for modern classes.	Exercise attire and bare feet, nude toe underwear o modern shoes. Instructors will decide on stage footwear based on the group and the piece
Acrobatic Arts Program:	Acro is a unique blend of gymnastics and dance that has quickly become one of the most popular forms of dance. Acro will instil flexibility, strength, balance and other important aspects that will transfer over nicely to other genres of dance. Levels 2+ will attend the competition,	Exercise attire and bare feet. No baggy shirts or pants. Leotards, shorts and stirrup tights are acceptable.

	other levels will perform in recital. If your child is brand new to the Acrobatic Arts program they MUST register for the Acrobatic Arts Primary Class.	
The DE Crew:	The Crew is Dancers Edge Studio Company program. The purpose of the performance company is to introduce our dancers to high calibre choreography and an extra competition opportunity (out of province). The DE Crew will also have the opportunity to perform at other local events in and around Saskatoon. The Crew will work towards 1-2 numbers in their respective groups (Sr and Jr) and may have the opportunity to be in a small group as well.  Does your dancer want to take their dancing to the next level? Here is a breakdown of what is required and involved in the company:  • Every Crew member MUST be enrolled in either a Solo or Duet Routine at Dancers Edge. • Every Crew member MUST be enrolled in a Ballet and Jazz Class at Dancers Edge (this is a non-negotiable requirement). • Every Crew member MUST register for the DE Crew Class (that fits their age group). Junior Crew will consist of dancers ages 8-11 & Senior Crew will consist of dancers ages 12+. • Every Crew member MUST be enrolled in the DE Summer Crew Camp.	MANDATORY LEOTARD, TIGHTS AND JAZZ SHOES.  Shorts are optional. Tan slip on jazz shoes (no laces) are required for stage/photos. Hair should be pulled back in a ponytail or bun for class.

CDTA Jazz Exams:	Dancers Edge is excited to once again be offering Jazz exams for the 2021/2022 dance season. Supplemental to their jazz group class, exams are offered to the dancers who are committed to the art and ready for a higher calibre of dance instruction. Dancers will be OFFERED the chance to participate in exams in mid/late September. This class cannot be registered for but dancers must be chosen for this class. Families assume all costs associated with exams at the time of registration of CDTA exams.	Black tank leotard, beige tights, beige jazz shoes. Ho pulled back into a neat bun. No shorts, skirts or long sleeve leotards.
RAD Ballet Exam Prep (Ages 6+) Must be enrolled in a competitive ballet class.	Dancers Edge is excited to be offering the RAD ballet exam prep classes for Season 9. This is a new exam offered at DE and we plan to run out first formal exam for dancers in Season 11. These exams take a lot of prep and must be studied for diligently. We encourage dancers to take their ballet to the next level and register for the prep classes. These classes will be happening on a monthly basis and for Season 10- do not have a scheduled exam date.	Black Leotard, ballet pink tights, canvas ballet slippe Hair must be pulled back into a neat bun. Wrap skir are permitted for the prep class.
Solo/Duet/Trio Program	This program provides the opportunity for dancers to participate in solo/duet/trio routines under the direction of one of our instructors. The program will provide dancers with five-45 minute sessions to work through and clean up choreography. We will contact those registered in this program in early September with information regarding signing up for their lesson time slots (which begin in October).  Please note the following regulations:  If dancers are unable to attend their selected time slot instructors are not obligated to reschedule the class. Dancers can attempt to swap time slots with another solo/duet/trio routine that is	

	under the same instructor pending approval by the instructor and all parties involved. If an instructor is unable to make a scheduled time slot, the class will be rebooked.	
	Studio practice days will be opened up in the new year for dancers in this program to sign up for extra studio practice time.	
	Dancers MUST choose a style of dance for their routine that they are currently enrolled in as a group class (i.e. if you don't take a Jazz Class, you can not enroll in a jazz solo/duet/trio routine)	
Small Group (4-7 dancers):	Dancers are able to create a small group as they see fit. Same rules apply to small groups as does above Solo/Duet/Trio regulations.	
	Instructors may approach dancers who dance well together to put together a small group. It is then up the families to agree to the terms of routine and assume the fees associated with it.	

Check out our Developmental Handbook for information on our Level 1, and Teeny Feet classes.

At Dancers Edge we believe following a dress code is important to the overall success of your child at our studio. New Dress code approved dancewear can be purchased through our website: <a href="https://www.dancersedge.ca">www.dancersedge.ca</a>.

If you are looking to purchase gently used dancewear we encourage you to check out our Dancers Edge Buy & Sell Facebook page or watch for details about our Dancers Edge Garage Sale in the summer.

#### General Reminders about Dress Code:

- Please ensure everything is clearly labelled
- Long hair MUST BE pulled back out of your face. Specific details about this are highlighted below in the style-specific section.

- Jeans are not acceptable for dance class unless an instructor has asked you to wear jeans for costuming purposes.
- No Jewellery as this is unsafe (studs are acceptable).
- All colored shoes are acceptable for classes, we just ask that by performance time your child has the assigned color footwear to go on stage. This gives you plenty of time to try to hunt down used shoes if you do not want to purchase brand new shoes for your child

# Registration Process:

NEW DANCE FAMILIES: If you are registering with the studio for the first time, first off we are THRILLED to have you joining our dance family. We can't wait to meet you and your dancer in person. Our office staff would be more than happy to assist in selecting appropriate classes for your child as well as answering any questions you may have. Once you have selected your desired classes you can head to our registration page and complete the family registration form. Please note, one account is made for your household and you can add dancers to that account. Once your registration is submitted you should automatically receive an email from our software system confirming enrollment. On occasion our software emails end up in SPAM folders so be sure to check there if you don't see an enrolment confirmation email in your inbox.

**Note:** Payment is not taken on the registration site. You will receive an email from Dancers Edge within 48 hours of enrollment.

<u>RETURNING DANCE FAMILIES:</u> We are so happy to hear you are choosing to continue your dance journey here at Dancers Edge. As a returning dance family, you are already in our studio software and you can simply login to your parent portal account and enroll your dancer(s) in classes for the 2021/2022 season. Do you need to add a sibling to your account (who has not previously danced with us)? Simply login and add a student to your account. As always, we are a quick text, email or phone call away to help with your placement questions.

### **Dance Fees & Tuition**

#### What is All-Inclusive Pricing?

Our hope is that dance can be a fun and stress free activity. This is the reason we have decided to continue with our all inclusive pricing model for the 2021/2022 season.

#### What is included in my All-Inclusive Package?

- Tuition Investment (30 weeks of instruction- September to May)
- Costume and Performance tights
- Professional Dance Photos (Group and Individual)
- 1 parent viewing week

#### **Payment Methods:**

A partial deposit is required within 14 days of registration to secure your spots. Registration is not complete until this is received. You are able to pay this in one of the 2 following ways:

<u>Pay in Full:</u> Pay your entire invoice up front within 2 weeks of registration to receive 5% off your season 10 tuition. You are able to pay this amount with Credit Card, E-Transfer or Cash. 10% of fees paid is NON-REFUNDABLE.

<u>Pay in 10 instalments:</u> Your total invoice is divided into 10 instalments. The first payment is due 14 days from the invoice date and is non refundable. The last 9 instalments are charged on the 1st of each month September 2021- May 2022. You are able to pay for this through a debit authorization system or credit card authorization. E-TRANSFERS ARE NOT ACCEPTED FOR MONTHLY INSTALMENTS.

<u>Choose your instalment schedule:</u> DE is open to any payment schedule that fits your budget and timeline. Please contact the office to create an instalment schedule that fits your family's needs. Payment is received by Pre-authorized Debit or Credit Card. NOTE- A 10% DEPOSIT IS REQUIRED AT THE TIME OF REGISTRATION.

Dancers Edge does not accept tuition payment in the form of Cheques.

\*\*\*All Inclusive Pricing Packages for Year Long Programming. Investment prices are subject to applicable taxes as well as a \$20.00 Registration fee/dancer\*\*\*

\*\*\*If the costume column states TBA, a costume invoice will be sent in November.

<u>Class</u>	Tuition Price (PLUS GST)	Costume (PLUS PST & GST). Invoiced in November	Monthly Instalment (PLUS APPLICABLE TAXES & REGISTRATION FEE).
30 MINUTE CLASS	\$355.00	\$65.00	\$42.0
45 MINUTE CLASS	\$415.00	\$70.00	\$48.5
60 MINUTE CLASS	\$465.00	\$75.00	\$53.5
DE CREW	\$485.00	TBA	\$48.0
SOLO PROGRAM	\$260.00	TBA	\$26.00
DUET PROGRAM	\$150.00	TBA	\$15.00
TRIO PROGRAM	\$90.00	TBA	\$9.00
SMALL GROUP PROGRAM	\$90.00	TBA	\$9.00
CDTA Jazz Exams	\$220.00/grade (weekly class)	N/A	\$22.00
RAD Prep Classes	\$190.00 (monthly class)	N/A	\$19.00
UNLIMITED PACKAGE	\$2100.00	Based on number of classes. Not included in tuition price.	Monthly fee \$210.00/dancer (Plus costume fees)
PRIVATE LESSONS	\$30.00/30 MINUTES \$40.00/45 MINUTES \$50.00/60 MINUTES	N/A	

#### **Discounts & Packages:**

- Early Bird Discount: All registrations submitted within the early bird registration (May 17th-30th) will receive a 5% discount on their entire All- Inclusive Tuition Invoice.
- 2) <u>Paid in Full Discount:</u> All families that chose to pay their All-Inclusive Tuition Invoice in full will receive a 5% discount.

The above discounts can be combined to a total discount of 7% between both discount values.

#### 3) Multiple Class Discount (PER DANCER)

Enroll in 1 class	N/A
Enroll in 2 classes	Receive a \$15.00 discount to both classes
Enroll in 3 classes	Receive a \$15.00 discount on all 3 classes as well as waiving of registration fee.
Enroll in 4+ classes	Receive a \$20.00 discount on all classes as well as waiving of registration fee.

<sup>\*\*</sup>Multiple class discounts cannot be applied to solos/duets/trios, Exam classes or Exam Prep classes.

<u>Referral Credit:</u> We are pleased to offer a \$10.00 referral credit for each new student that you refer to the studio. The new student must list you as the referring client on their registration form. There is no limit on the number of referral credits that can be accumulated. Referral credits will be applied to your account balance.

<u>Unlimited Classes:</u> Register for all of the classes your heart so desires for a tuition price of \$210.00/month/dancer (does not include applicable taxes and registration fee). This fee includes class TUITION only NOT costume or competition fees.

Eligible Classes include: All 30 minute, 45 minute and 60 minute classes, Acro, DE Crew, RAD Prep class and Pointe. <u>Classes NOT included:</u> Solo, Duet, Trio, Small groups, CDTA exam classes and private lessons.

Cannot be combined with the multiple class discount or early bird discount.

#### Costumes:

Dancers Edge strives to create an all inclusive payment system that includes as many aspects of the dance season as possible, to limit the amount of invoices going out to families. Due to the recent events of Covid-19, Dancers Edge is working hard to keep costs low to our families. You will notice that our costume fees continue to be as low as possible (usually between 90-100\$ per routine). We are hoping to "buy back" costumes again this season but have chosen to forgo the rental option. We heard your feedback regarding a rented costume and since, made the costume fees reflect costumes as purchased. You may get a call from our staff in October/November in hopes that we are able to buy back a costume or two. You will receive reimbursement for costumes purchased back by Dancers Edge.

#### VIP Package:

This package is created with our dedicated and committed dancers in mind. This is our little way of giving back to you for being a phenomenal dance family. What is included? (Price per family: \$8.00/month).

- Priority solo/duet/trio time slot registration.
- Priority seat selection at showcase and recitals.
- Priority seasonal class registration (for next season).
- 1 pair of practice tights for each dancer in your family

#### **IMPORTANT FEES POLICIES:**

**Policies regarding Tuition Supplement Programs:** Dancers Edge is willing to work with families who are submitting applications to assistance programs such as: Social Services, Kidsport, Creative Kids or Jump Start. In order to protect the studio, families are required to provide monthly installment payment. Once funding is provided for the family from the assistance program the studio will touch base with the family and fees already paid may be reimbursed to the family or transferred over to cover costume and/or competition fees.

**Policies regarding NSF & Late Fees:** Any authorized debit instalments that are returned NSF to the studio will be charged a \$50.00 NSF fee and parents must provide a replacement payment including the NSF fee within 10 days or late fees will be charged. A late fee of \$5.00/day will be charged when invoice payments are not submitted on time (such as costume or competition fees).

**Refund & Withdrawal Policy:** Refunds will be provided ONLY if the withdrawal from dance classes is prior to the dancers first class of the season. Any withdrawal from dance within the first 4 weeks of classes will be issued at a prorated rate. There are **ZERO REFUNDS** after the fourth week of dance. Students will NOT be reimbursed fees for missed classes and refunds will not be given for students who quit dance after week 4. Dancers who are injured to the point of not being able to continue the season may be granted a partial refund on a case by case basis at the discretion of the Studio Owner.

**Split Families:** Dancers Edge understands that each family has their own dynamics. However, with over 150 families to keep track of, Dancers Edge will not be splitting invoices for separated or divorced parents. Dancers Edge will be issuing **one** invoice per family. It is the responsibility of the families to split the invoice as per custody or agreed upon arrangements. This is a non-negotiable point.

### What does it look like to be a part of the Competition Team?

#### <u>Competition Team Requirements:</u>

- 1. Competition Team Dancers will be required to attend 2 competitions.

  Dancers Edge will be attending 2 competitions. All competitions require attendance by all competitive dancers. If you have questions or concerns with this, please contact the office for further direction.
- 2. Maintain excellent attendance to classes with minimal absences after the Christmas Break. Dancers are permitted 2 unexcused absences per class before being removed from competitions.
- **3. Pay competition fees.** Competition invoices will be made available from mid to late October. Fundraising opportunities are available.

#### What Fees are Associated with Competitions?

Competition Fees include entry fees into each competition and instructor fees associated with attending competitions (hotels, wages and gas). Competition invoice will be released mid to late October with it's own installment options. Please see below for last season's competition fees. We cannot confirm Season 10 fees just yet, but they will look similar to this:

Group Type	Cost
Solo	\$110.00
Duet	\$85.00
Trio	\$85.00
Group	\$75.00

#### Policies, Procedures and Important Notes

COMMUNICATION: It is our promise to respond to all inquiries within 2 business days and we will never leave a question unanswered. Our friendly office staff can be contacted on 306-361-4054 (please leave a message and we will promptly respond). Office hours will change from time to time over the dance season so watch for our posted hours on the Website, Instagram & Facebook. For convenience, our primary means of communication is via email. You will receive regular newsletters and important information via email, so please ensure you have provided the studio with an up-to-date email address that is regularly checked. We are, of course, happy to include multiple email addresses per family if you would like your correspondence sent to numerous recipients. Don't forget to add our email addresses to your contacts so we don't end up in the dreaded Spam folder!

Facebook is a great way for us to keep in touch with a large number of people at once, so we encourage all families to like our Facebook page. This group can be found at <a href="https://www.facebook.com/Dancersedgesk">https://www.facebook.com/Dancersedgesk</a>. A google drive/ google classroom will be made available for recital routine videos and music.

FUNDRAISING: Our fundraising program is **completely optional**, the studio keeps 0% of the profits raised. We know it can be tricky to balance class tuition, competition fees, and show tickets (and we are here to help!). If your family chooses to participate in the Fall family fundraising opportunities, 100% of the profits you raise go directly to your family dance account. Profits will be applied to your season long tuition and can even cover your recital tickets.

Details of our Season 10 fundraising opportunities will be made available in September.

Please note- if credits are left over at the end of the season- credits will be carried to the following year. Cheques will not be cut at the end of the season.

#### SPRING PERFORMANCES:

- Spring Showcase: Showcase is a performance for our solo/duet/trio program as well as our Developmental dances. This event takes place at the Warman Middle School in late April.
- Year End Recital: DE Season 10 recital will take place at Lakeview church. Recital is
  for our leveled classes. We usually book this on Mother's Day weekend and it will
  conclude season 10.

COSTUMES: Our goal in providing All Inclusive Pricing to our families is to simplify things for you (i.e. one monthly payment covers your tuition, costume and photos). At the studio we measure, order and package all costumes for your dancers. Dancers Edge costumes are ordered from multiple costume companies, as well as some locally purchased pieces (depending on the style of dance). Typically we see costumes arrive between November and February (costumes are distributed as they arrive). Costumes are hung in labeled bags for your convenience.

At DE we try to keep costume choices fair, however some costumes end up being more simple than others. Due to our all inclusive package, we are unable to know the price of each costume at the beginning of the season when fees are paid- this is the reason we charge an average price among classes. Price differences between costumes is something that families assume with our all inclusive package. No refunds or account credits will be made in regards to costume price differences.

We have found that many of our solo/duet/trio dancers choose to reuse costumes or buy something locally. Should your solo/duet/trio dancer wish to order a costume through the studio please notify the office.

To try and keep costs low for families, we may purchase back costumes to use for other groups. In the past we have rented costumes as well. We heard your feedback regarding rented costumes and have chosen to forgo this option for Season 10. This is the reason you may notice the costume price has increased; this accounts for purchased costumes for each routine.

CHANCE TO DANCE: Since 2015 Dancers Edge has invested over \$3500 into assisting families who are going through difficult times and oftentimes paying for extracurricular activities become nearly impossible. Through the Chance to Dance Initiative we are able to cover dance fees, costume fees and competition fees for deserving dancers. The Chance to Dance Scholarship Program operates completely on a Nomination basis. Do you know a family who could really use a helping hand? We would love to hear their story! Nominations should be submitted via email to Studio Owner Amy Bertram(amy@dancersedge.ca) deadline to submit nominations for the 2021/2022 Season is August 1st 2021.

CLASS CANCELLATIONS: If there are class cancellations (i.e. bad weather or instructor illness) parents will be notified via email and/or text alert. Please check your email on a regular basis as email will be the main form of communication. If classes are cancelled make-up classes will be scheduled. On occasion a make-up class may fall on a weekend due to scheduling restrictions. If a dancer is unable to attend classes regardless of the reasoning, the studio is <u>NOT</u> required to provide a make-up class. If you want to schedule extra practice time for your child please contact the studio, an extra charge will be incurred for the additional time. Our season runs with 30 week of paid instruction. We tack on an extra week to account for potential cancelled classes throughout the season.

WEATHER POLICIES: The weather in Saskatchewan can be relatively unpredictable in the Winter months and oftentimes the road conditions can be less than desirable. At Dancers Edge we value the safety of our Dancers, Families & Staff and we monitor weather and road conditions very closely over the winter months. The entire teaching team and many of our dance families travel on the highways for classes. When we decide to cancel classes we have to look at the big picture for the evening, we evaluate conditions in the afternoon as well as the forecasted conditions for later in the evening (often times our instructors are teaching until 9:30 or 10:00 at night and we want to ensure they have a safe trip home after classes). We do our absolute best to schedule additional classes for evenings that are canceled due to weather conditions.

**Dancer Edge Dancer Policies:** 

- Classes start on time. Dancers who show up 10+ minutes late for class will not be allowed into the class. At DE, we are committed to teaching our dancers the importance of being prepared and on time. Late dancers distract the others in a class, as well as the instructor. Also, by missing the first 10 minutes of class, dancers miss out on the warm up which could lead to avoidable injuries. We understand that bad roads, and trains happen, but multiple weeks of late attendance will not be tolerated.
- Dancers must show up in the proper, dress code approved attire. Dancers who show up without the proper attire will be asked to sit out of class. This is not a negotiable point.
- **Dancers are expected to show up to each class prepared.** Our competition stream has higher expectations of practicing at home and preparedness.
- Cellphones are not permitted during class time. Dancers are only allowed to access phones to video tape routines. If parents need to get a hold of dancers during class time, they must contact the studio.
- Dancers are expected to be respectful at the studio. This includes but is not limited to, no explicit language, discussing inappropriate matters, and cleaning up their mess at the studio. Dancers who do not follow this rule will be talked to by DE staff and risk being put on a "probationary contract."

# **DANCERS EDGE CODE OF CONDUCT:**

Parents must read this agreement and indicate on their registration form that they will adhere to the following Dancers Edge Code of Conduct. To ensure the smooth, safe running of Dancers Edge and an enjoyable experience by all, below you will find our code of conduct. If a problem arises, following a formal meeting- we reserve the right to dismiss or take disciplinary action on any students or parents who breach our studio's code of conduct.

**LATE FEES**: Families who do not comply with their tuition or competition payment obligations will be charged a late fee, and/or excluded from performances. External debt collection may occur when fees remain overdue and this will be at the expense of the client. Costume expenses are the responsibility of the parent, and costumes will not be issued to students with unpaid class fees. A late fee payment of \$5.00/day payment is not received will be applied to invoices that are over 24 hours late.

**PARENT INVOLVEMENT IN CLASS**: No classes (including private lessons) are teachers to be disturbed unless it is an emergency. All parents must wait in the waiting areas or outside of the studios until classes have been dismissed. Although we all love to watch our children learning, it can be intimidating for the students to learn (and make mistakes) while people are watching. This includes parents and friends of dancers who want to come in and watch a class. We will have official parent viewing weeks where families are welcome to come and watch a portion of classes.

**STUDENTS UNATTENDED**: We are unable to take responsibility for our students before or after their scheduled classes and it is the responsibility of the parent to ensure their child is picked up and dropped off on time. In the case of an emergency or unavoidable delay, please contact the studio immediately to inform us of the situation so we can keep your child calm and safe until they can be collected. Dancers Edge takes NO responsibility for children that are unsupervised in between class times. Parent's/Guardians accept full responsibility for damages or injury created by unsupervised children waiting at the studio outside of their class time.

HARASSMENT POLICY: Parents/Guardians will NOT harass anyone at Dancers Edge in a manner that is intended to provoke hostility including but not limited to: in person, via phone or email. All concerns should be voiced to the Dancers Edge Staff as soon as possible. In the rare case of a parent or student showing disrespect or defamation to any parent, staff member or student, a meeting will be called immediately and dismissal may be considered at the discretion of the Studio Owner. Physical, mental, emotional or cyber bullying by parents, staff or students will not be tolerated and may result in dismissal from the studio.

**STOLEN ITEMS:** Dancers Edge takes no responsibility for any stolen or misplaced property on the studio premises and we encourage our families to avoid bringing valuable items into the studio where possible.

**CHANGES:** Dancers Edge management reserves the right to change teachers or timetabling when necessary at any time throughout the year.

**RIGHTS**: Choreography and studio policies remain the intellectual property of Dancers Edge and may not be reproduced or sold by any students, parents or staff without permission of the principal/s.

**BEHAVIOR ISSUES**: Children exhibiting inappropriate behaviour or bullying will be removed from their dance class. Parents/ Guardians agree to work in cooperation with Dancers Edge to resolve any behavioural issues in a timely manner. Dancers who are found to be displaying inappropriate behavior will be disciplined as follows:

- First infraction- a verbal warning from staff
- Second infraction- a discussion with the parent about the matter
- Third infraction- a temporary suspension (typically two weeks)
- Fourth infraction- a dismissal from the dance studio for the season (withdrawal policy will be followed with regards to refunds of tuition).

Any dancer caught stealing, bullying, vandalizing or intentionally hurting another individual will be dismissed immediately (withdrawal policy will be followed with regards to refunds and tuition)

**COMMUNICATION:** We want everyone at Dancers Edge to be informed on important information. Please take the time to read the email updates that are sent out from the studio regarding important upcoming events and information. Dancers Edge prides itself in effective and thorough communication with parents as it is our goal to ensure you are provided with everything you need to know for a successful dance season. Failure to read the information sent home could result in your child missing classes, incurring late fees or missing out on deadlines.

**ATTENDANCE**: We encourage each dancer to attend as many classes as possible throughout the year. Our dancers cannot improve and successfully learn choreography if they do not attend class. Outside of class we ask that you encourage your child to be practicing at home. Notify your child's instructor if they are going to be absent, please use the instructor email addresses provided to notify an instructor if your child is going to be absent from class. Note- refunds or credits will not be given in lieu of attendance issues.

**COMMUNITY:** When at dance events, families are reminded that they are affiliated with Dancers Edge. Dancers and parents who do not represent Dancers Edge in a positive light at dance events (including competitions, recitals and showcases) may

be asked to leave immediately. Infractions include but aren't limited to: poor sportsmanship, disrespecting event staff, building or equipment, belittling/ name calling towards DE dancers or that of other studios. Dancers Edge reserves the right to inflict disciplinary action as explained in the above points.

**REFUND:** The first instalment paid at the time of registration is <u>NON REFUNDABLE</u>. If you are choosing to pay your dance fees in full-5% of fees paid are NON-REFUNDABLE. Dancers Edge understands that dancing is not for everyone. We allow the first 30 days of dance allowed for placement changes and refunds. Within these 30 dates, refunds will be prorated based on the amount of classes attended. Following September 30th, no refunds will be made.

#### **VIDEOS. MUSIC AND CHOREOGRAPHY USAGE:**

All videos, cut music, and choreography is the intellectual property of Dancers Edge and its instructors and contractors. No videos, music, or choreo shall be shared with a third party. Permission to perform Dancers Edge choreography must be requested and provided if used for a third party activity, show, production, etc.

# **DANCERS EDGE SOCIAL MEDIA POLICIES**

Dancers Edge's Social Media Policy refers to all social networking sites, video/photo sharing sites, blogs, micro-blogs, wikis, podcasts, forums, instant messaging and geo-spatial tagging (for example, Facebook check-ins). Please see below for our regulations regarding Social Media.

- Remain mindful that your behaviour on Social Media remains in keeping with Dancers Edge's code of conduct as outlined on page 9 of this handbook.
- Any comments or posts perceived to be obscene, defamatory, threatening, harassing, discriminatory or hateful towards Dancers Edge staff, students or families may subject the owner to disciplinary or legal action.
- Should you wish to engage on Social Media while identifying as a studio volunteer or employee, you may only do so with integrity, respect, and adhere to privacy and confidentiality policy.
- Any content revealing or referring to sensitive studio information is not allowed to be shared online.
- All matters pertaining directly to the studio whether it be fees, scheduling, placements or performance opportunities - may not be communicated via Social Media. We have an open door policy and encourage all communication, complaints and feedback to be communicated to the principal directly.
  - We discourage parents / students and teachers from becoming 'friends' or 'followers' on Social Media, unless there is an existing relationship. We consider all studio members to be family and as such feel the obligation to respect and monitor personal boundaries.
- Families found to be engaging in 'hidden' or 'private' groups formed for the specific purpose of discussing studio matters will be encouraged to join our closed Facebook group for public discussion and warned against discussing Studio matters in their private online groups.

# <u>Dancers Edge Pandemic/Emergency Response Plan:</u>

Due to recent events, Dancers Edge has created a specific pandemic/emergency response plan to prepare for the rare case that Dancers Edge would have to close our studio doors. This includes illness, natural disaster and all other potential risks to human kind. Important points include:

- Classes will be offered in an online format to all current DE families.
- Refunds will not be issued as long as some form of class is offered to dancers and families. Installment payments will continue to be charged.
- Should classes be ceased in all formats, year long tuition will be applied to accounts in a credit format. Refunds will not be issued.
- Families will be kept up to date via email and social media outlets. Should social media and internet access not be obtainable, notices will be posted on our front door.

### <u>Dancers Edge Season 10 Important Dates:</u>

May 17th- May 31th: Early Bird Registration Opens

June 15TH 2021: General Registration Opens

September 13th 2021: 1st day season 10!

September 27th 2021: Fundraising Packages out

October 1st 2021: Solo/duet/trio sign up opens (VIP families priority).

October 11th 2021: No dance, Thanksgiving

October 18th- October 22nd 2021: Costume Measuring Week

October 25th- October 29th 2021: Wear your costume to dance week

October 31st 2021: Fundraising Information Due

November 11th 2020: No dance, Remembrance Day

November 20th 2021 Fundraising Distribution Day

December 6th -December 10th 2021: Parent Viewing Week

December 13th- December 17th 2021: Wear your PJs to dance week

December 20th 2021-January 3rd 2022: No dance, Christmas Break

January 24th- January 28th 2022: DE Spirit Week

February 21st- February 25th 2022: No dance, February Break

March 5th 2022: Mandatory Competition Practice

April 15th- April 22nd 2022: No dance, Easter Break

(Tentative) March 13th 2022: Showcase (Solo/duet/trio)

(Tentative) April 29th/30th 2021: Photo Day

(Tentative) May 21st 2022: Recital (Rec & Comp)

**TBA:** Season 10 competitions